



# QUARTERLY COMMUNITY NEWSLETTER



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May, 2015

## Welcome!

Today, Hemet faces significant challenges as we provide law enforcement services to an ever changing community, with fewer resources and reduced manpower.

There is much talk about “community based policing” across America. The reality is that the Hemet Police Department has always been a true community police department. Our ranks are comprised of mostly Valley residents who have a personal stake in keeping our community safe. As such, our strong commitment to addressing quality-of-life issues will continue to drive our decisions and deployment of resources.

Please enjoy our newsletter, and let us know if there is anything we can do to improve it! We strive to provide excellent customer service.



***“I am proud to represent the fine men and women; sworn, civilian, and volunteer, who make up this great department.”***

*- Chief David Brown*

## **ALERT! Beware of a New Computer Virus! CRYPTOLOCKER!**

**Cryptolocker**, is a nasty piece of malicious software and it is infecting computers around the world — encrypting important files and demanding a ransom to unlock them. Your computer will still work. You just can't access your files! There is only one decryption key and the bad guys have it. Unless you pay the ransom—within 3 days, the key will be destroyed. As the message from the extorters says, *“After that, nobody can and never will be able to restore your files.”* The typical extortion payment is \$500USD paid by Green Dot MoneyPak, or for the more tech savvy, two Bitcoins, currently worth about \$400. To instill a sense of urgency, a digital clock on the screen counts down from 72 hours to show how much time is left before that unique decryption key is destroyed.

*continued*

## **In This Issue**

- ALERT! Beware of a Nasty Computer File Viruses
- New Trespass Consent Program
- Tools for you - Navigating the HPD Website
- Eight Police Divisions Serving Hemet
- Volunteer with Us!



## CRYPTOLOCKER MALWARE



**Bad boys, bad boys, whatcha gonna do? Hey, there are bad girls too!**

One victim described his anguish in an online post: *“The virus cleverly targeted ...all of our family photos, including all photos of my children growing up over the last eight years. I have a distraught wife who blames me!”*

### How do I know my computer has been infected?

The sophisticated malware is delivered the old-fashioned way — an executable file hidden inside an attachment that looks like an ordinary ZIP file or PDF file. One small business reports being compromised after clicking on an email attachment that was designed to look like a shipping invoice from the U.S. Postal Service. Open the file and bad things start to happen, although it may be several days for the ransom demand to pop up on your screen after the machine is infected.

### How to protect yourself

Good anti-virus software can remove the CryptoLocker malware from your computer, but it cannot undo the damage—the encryption is that good. According to Sophos, a worldwide digital security company, it is the same type of encryption used in the commercial sector that's approved by the federal government. If the crooks delete that encryption key, your files are gone forever—even the NSA can't bring them back!

### REMEMBER: BACKUP YOUR COMPUTER REGULARLY!

A backup should be a snapshot of everything on the system and not a simple synchronization, as happens with most automated external drives and many cloud-based services. Your backup should be disconnected from your computer until the next time you need to access it. You don't need nasty files sneaking into that!

## Crime Reports

The Hemet Police Department is dedicated to providing up-to-date crime statistics to the community we serve.

The quickest way to gather this information is to utilize a web-based program called [CrimeReports.com](http://CrimeReports.com). Simply follow the link and enter the information you are looking for.

If you would like additional information, not contained within the website, please contact us at **951-765-2410** during normal business hours.



**BACKUP YOUR FILES!**



**STORE YOUR BACKUP AWAY FROM  
YOUR COMPUTER**



**INSTALL & CONSTANTLY UPDATE  
YOUR ANTIVIRUS SOFTWARE!**

## Types of Property That Qualify for the TLC Program:

### Commercial Property

- ◆ Owner and occupant of a commercial property
- ◆ Non-occupant owner of a commercial property and acts as property manager
- ◆ Owner of a vacation commercial property
- ◆ Commercial property manager or person responsible for the property
- ◆ Person responsible for a property under construction (Note: The property must have an assigned street address)

### Residential Property

- ◆ Owner of a vacant property
- ◆ Person responsible for a property under construction (Note: The property must have an assigned street address)

### Multi-Family Housing Property

- ◆ Multi-family housing properties DO NOT qualify for this program.

**Get your TLC at  
Hemet Police  
Department**

# TRESPASS LETTER OF CONSENT PROGRAM (TLC)

A Trespass Letter of Consent (TLC) is a document which allows a police officer to take trespass enforcement action on your behalf without first contacting you.

If an officer observes someone on private property when the business is closed or a problem is reported by someone who does not have the authority to sign a trespassing complaint, police officers normally have to contact the person who is legally responsible for the property before taking any arrest action. This program eliminates the need for this prior contact and provides for more efficient service.

A Trespass Letter of Consent (TLC) gives Hemet Police Officers permission to action on behalf of the property owner or manager in trespass situations; even if immediate contact with the property owner is not possible.

By completing and signing the Trespass Letter of Consent, you are identifying yourself as the responsible party for the property and designate each and every police officer employed by the City of Hemet to act as your agent and representative for the purpose of enforcing trespass violations on your property as set forth in the California Penal Code Section 602.



*In addition to your Trespass Letter Consent, your property must be posted with signs stated "No Trespassing" and include a reference to California Penal Code 602. Do not add any other verbiage to the sign.*

### Frequently Asked Questions

**Will my property receive extra patrol?** No. HPD must first be notified by a neighbor or concerned citizen or an officer may observe something during normal patrol prompting his/her action.

**What happens if you arrest someone based upon my TLC?** In some cases, officers can resolve the situation immediately. If an arrest occurs, you will be expected to participate in any resulting legal action.

**What happens if I change my mind or sell my property?** You must notify HPD as soon as possible.

**How do I renew my TLC?** The TLC expires 6 months from the first day of the month in which the authorization was granted. It is the property owner's responsibility to submit a renewal application letter.



## NAVIGATING THE HPD WEBSITE

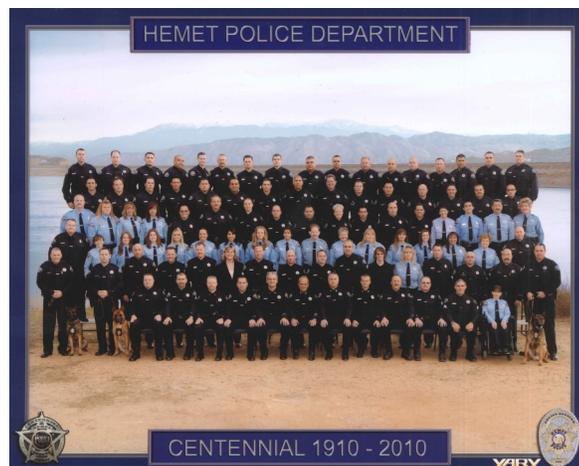
<http://www.hemetpolice.org>



The Hemet Police Department's website is well-organized and easy-to-use. We recommend you take some time to review the content. Frequent concerns and questions are answered along with opportunities to stay "in the loop" with activities around Hemet.

You will find helpful information on these topics:

- ◆ **Strategic Plan**
- ◆ **Crime Statistics**
- ◆ **Contact Us**
- ◆ **Community Services**
- ◆ **Animal Control**
- ◆ **Canine Program**
- ◆ **Divisions**
- ◆ **Employment**
- ◆ **Explorer Post - 910**
- ◆ **Records Bureau**
- ◆ **Megan's Law Database**
- ◆ **Most Wanted Suspects**
- ◆ **Our Badge**
- ◆ **Report a Crime - such as:**
  - ◆ **Harassing Phone Calls**
  - ◆ **Hit and Run**
  - ◆ **Lost Property**
  - ◆ **Theft**
  - ◆ **Vandalism**
  - ◆ **Vehicle Burglary / Tampering**
- ◆ **Volunteer Program**
- ◆ **Other City Services**



### Official Hemet PD Badge

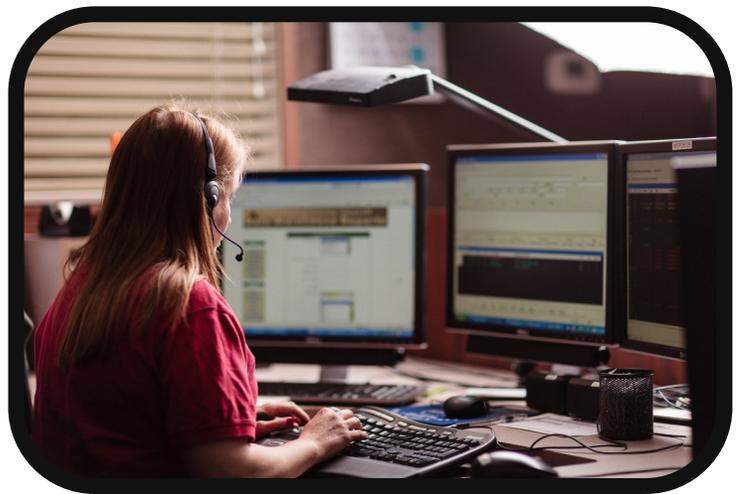
Prominently placed in the center of the badge is the official seal of the City of Hemet. This central feature serves as a reminder of the rich history of the City and the Hemet Police Department—both established in 1910. The seal is draped on either side by the flags of the State of California and the United States of America representing the people and Constitutions every officer swears to support and defend.

The lake and mountains depict the natural beauty of the Valley and the rising sun reminds of our bright future.

# Hemet Police Department Proudly Enlists Eight Divisions To Serve Your Community

## COMMUNICATIONS

The HPD Communication Center is the first point of contact for citizens in need of emergency services and is staffed 24/7 by certified public safety dispatchers who handle 25,000+ 9-1-1 calls in addition to over 100,000 non-emergency calls. Our dispatchers see to it that every call for help is answered, whether it be an illegally parked vehicle or a child who has stopped breathing. Our team also dispatches Fire Department personnel for the City of Hemet.



## DETECTIVE BUREAU

The Detective Bureau is tasked with investigating all major felonies that occur within the city, to include: Homicide, Kidnapping, Rape, Robbery and Serious or Violent Crimes.

The bureau is staffed with 4 detectives and 1 sergeant. They conduct follow up investigations where potential leads or suspects may develop.



HPD programs and services are offered through several divisions, as well as protection from violence and crime.

Deputy Chief Robb Webb manages each division and reports to Chief of Police, David M. Brown.

- ◆ Communications
- ◆ Community Services Bureau
- ◆ Post-Release Accountability & Corrections (AB109)
- ◆ Detective Bureau
- ◆ Gang Task Force
- ◆ Office of Professional Standards
- ◆ Patrol Bureau
- ◆ Special Operations
- ◆ Traffic Bureau



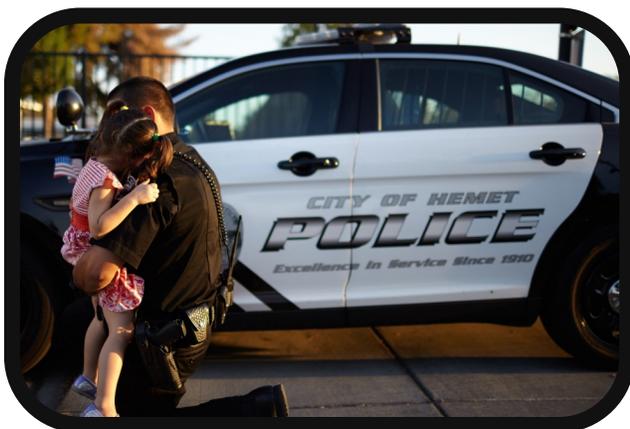
## GANG TASK FORCE

The Hemet/San Jacinto Valley Gang Task Force is one of eight teams composing the Riverside County Regional Gang Task force, which is a collaborative effort of 25 law enforcement agencies with the goal of combating criminal street gangs. This is a collaborative effort combining peace officers, probation officers, parole agents, federal agents, and prosecutors whose common objective is to provide targeted intelligence gathering, enforcement, investigation and vigorous prosecution of gang members engaged in criminal activity.



## OFFICE OF PROFESSIONAL STANDARDS

The Office of Professional Standards is a unique and multifaceted position within HPD. A HPD sergeant represents the Police Department at City Planning meetings, provides risk management consultation, is the Custodian of Records for the department, is the supervisor of the Records Bureau, and conducts internal investigations if/when complaints are lodged against department personnel.

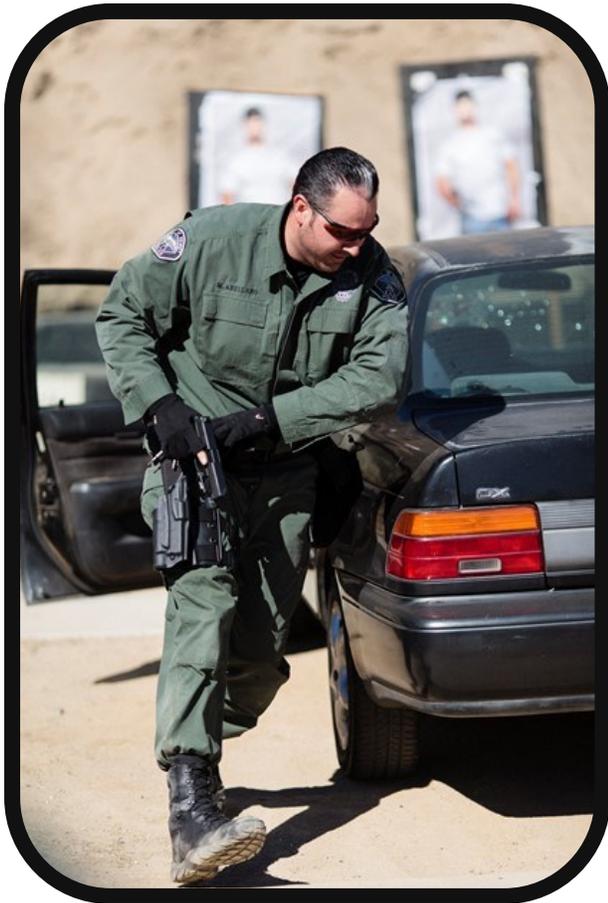


## PATROL BUREAU

The most important product we have at HPD is to offer service. Our officers continually strive for excellent, performing their duties with competence and compassion. The HPD patrol officers are dedicated to preserving the highest community standards and maintaining peace and order. Enhanced by the services of three dedicated community services officers, as well as K-9 officers, these agents of change provide leadership to our community.

## TRAFFIC BUREAU

The Traffic Bureau consists of one traffic sergeant, one traffic investigator, and is supplemented, through grants from the California Office of Traffic Safety, with four motorcycle officers who work special details derived from citizen complaints and targeted enforcement per the traffic grants. The motor officers are assigned the responsibility of investigating traffic collisions, enforcing traffic laws, conducting follow-up investigations on traffic-related crimes, and assisting patrol when the need arises. The traffic bureau also utilizes several specially trained Hemet PD Volunteers.



## SPECIAL OPERATIONS

The mission of the HPD's Special Operations Unit (SOU) is to maintain a team of highly-trained officers who are prepared and equipped to resolve critical incidents which go beyond the scope of normal police operations. Commonly known as a SWAT team, the SOU's primary objective is to save lives by resolving critical incidents with decisiveness and precision. Utilizing a variety of specialized tools, weapons, and team-based tactics, SOU is prepared to respond to any threat facing Hemet.

***Please check out additional information on the HPD website!***

## PARDON OUR DUST! WE'RE ALMOST FINISHED WITH OUR RENNOVATIONS!

Regular office hours will be maintained and all operations will continue, with the exception of Livescan, which has been suspended until completion. During this time, please utilize the After Hours Lobby located near the corner of Juanita Street at Latham Avenue; directly across from the Hemet Public Library. Please note, the After Hours lobby is open 24 hours, but Records and routine business operations will keep their Monday - Friday, 8:00am - 5:00pm hours. Phone inquires & appointments are highly encouraged as longer wait times may be encountered during these temporary closures.

Requests for Police Reports should be started by calling 951 765 -2410. Records staff will review your request and make an appointment for you to pick up the report(s) if you are legally entitled to a copy. Certain fees will apply if your request is granted. We sincerely apologize for the inconvenience!



## Stay Connected With Us!

### To START, CANCEL or EDIT your e-mail subscription:

Send an e-mail to [nmiller@cityofhemet.org](mailto:nmiller@cityofhemet.org) with "Subscribe to Newsletter", "Cancel Newsletter", or "Edit E-Mail" in subject line. Please include your new e-mail address in the e-mail.

### To DOWNLOAD and/or view Newsletter from our Website:

Go to [www.hemetpolice.org](http://www.hemetpolice.org) then click on *Community Services* then *Quarterly Newsletter*.

To RECEIVE TEXT and/or E-MAIL ALERTS from the Hemet Police Web-site: Go to [www.cityofhemet.org/list.aspx](http://www.cityofhemet.org/list.aspx) then follow the "NOTIFY ME" instructions. Select POLICE under the News Flash Heading.

### To follow us on FACEBOOK:

Go to [www.facebook.com](http://www.facebook.com) and LIKE US!

***We will NEVER sell, loan, rent or otherwise share your personal information!***



## Volunteer with Us!

The Hemet Police Department Volunteer Program was created in 1993 as a way for citizens to supplement the Hemet Police Department's sworn officers.

The intention of the program is for volunteers to perform certain tasks that otherwise would be performed by sworn police officers and thereby allowing the police officer to spend more time on the streets. The volunteers operate a wide variety of services for the police department such as:

- Alzheimer Registration
- Crime Scene Call Outs
- Livescan Fingerprinting
- Parking Enforcement
- Traffic Control
- Vacation Property Checks
- Child / Adult Care
- Special Events (such as Parades, Ramona Outdoor Play)
- Much, much more

Stop by or download your [APPLICATION](#) today!



DAVID M. BROWN  
CHIEF OF POLICE

**CITY OF HEMET**  
**POLICE**  
EXCELLENCE IN SERVICE SINCE 1910

## Trespass Arrest Authorization Letter

The undersigned hereby acknowledges, requests and authorizes the Hemet Police Department to enforce the provisions of the California Penal Code (602) with respect to all persons trespassing on the below listed property and/or loitering or remaining on the property without lawful purpose or without the intention of conducting legal business for which it was intended.

The undersigned agrees that they are the owner, owner's agent, or person in lawful possession of the business or property and he/she will cooperate in the prosecution of any person(s) arrested for a violation of any local or state law, including but not limited to trespassing, vandalism, narcotics, littering, drinking, illegal lodging, urinating in public, etc. without my consent or without lawful purpose.

I/we authorize the Hemet Police Department to act as my agent for the purposes of enforcing any law violations on my property.

I/we understand this letter is valid for a maximum period of **SIX MONTHS** and it is my responsibility to renew this letter at that time it expires if the need exists.

**Name or Description of Business:** \_\_\_\_\_

Address: \_\_\_\_\_

Property Owner Name: \_\_\_\_\_ Property Owner Signature: \_\_\_\_\_

Cell Phone:   ( )   \_\_\_\_\_ Bus Phone:   ( )   \_\_\_\_\_ Home Phone:   ( )   \_\_\_\_\_

**Manager or Person Principally Responsible for Property:** \_\_\_\_\_

Manager or Person Responsible Signature: \_\_\_\_\_

Cell Phone:   ( )   \_\_\_\_\_ Bus Phone:   ( )   \_\_\_\_\_ Home Phone:   ( )   \_\_\_\_\_

This letter shall remain in effect until the Hemet Police Department is notified otherwise by the owner of the property or it expires. In the event of change of ownership, the owner/agent/person in lawful possession must notify the Hemet Police Department.

Please Return This Letter In Person or By Mail To:  
**Hemet Police Department**  
450 E. Latham Ave.  
Hemet, CA 92543  
Attn: Records Bureau  
Phone: 951-765-2410

Date Received: \_\_\_\_\_ Date Expires: \_\_\_\_\_ Received By: \_\_\_\_\_

Signage Verified By: \_\_\_\_\_ Date: \_\_\_\_\_

**Concerned  
Motivated  
Dedicated**



Our Volunteer Team is dedicated to providing the Community of Hemet with Excellence in Service, while assisting sworn and non-sworn staff with non-hazardous duties.

**Hemet Police  
Volunteer  
Team**



Sergeant Nate Miller  
450 E Latham Avenue  
Hemet CA 92543  
951 765-2406

[nmiller@cityofhemet.org](mailto:nmiller@cityofhemet.org)

**Hemet Police  
Department  
Volunteer Team**



**Dedicated to Providing the  
Community of Hemet with  
Excellence in Service**



**Ready to Serve  
951 652-0924**

## Join the Team



## Expectations

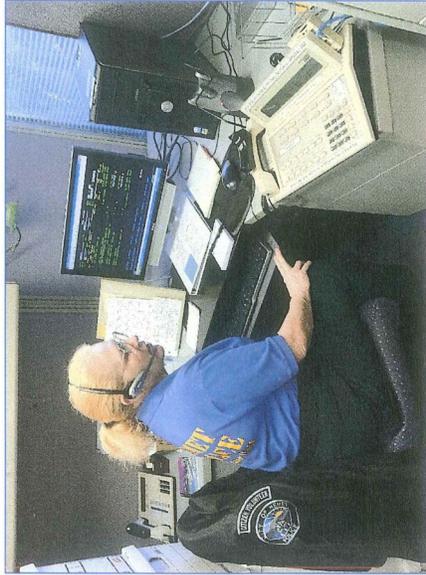
As a Hemet PD Volunteer, you can expect to:

- Use Your Existing Skills
- Acquire New Skills
- Meet New Friends
- Learn the Latest Crime Prevention Techniques
- Provide Community Service
- Improve Quality of Life
- Give Back to Your Community
- at Least 16 Hours a Month

Have Fun !!

## Adaptive

Emphasis on placing volunteers where they are comfortable working is key to retaining our team. Just some of the options are: Patrol, Call-Out, Special Events, Station Duty, Records, Phones, and Vehicle Maintenance.



## Skills at Work

Our Volunteers perform non-hazardous duties that allow officers to concentrate more on proactive crime-fighting. They assist with missing persons & evidence searches, work at stations, and are staples at community events.

## Interested?

Interested applicants are welcome to apply at any time. Your application will be held until the next Volunteer Academy is scheduled. Once the Academy is planned, you will be contacted for an interview

## Still Unsure?

Contact our Volunteer Coordinator by Phone or E-Mail with any further questions.

**Vic Varia**

**951 652-0924**

**[HPDMallStation@gmail.com](mailto:HPDMallStation@gmail.com)**

## Community Service

The Hemet Police Volunteers participate in numerous community activities and events such as The Ramona Play, Veterans Day Celebration, Parades, and much more.